



ONE-CALL COMPLAINT
PUBLIC SERVICE COMMISSION
SFN 59067 (08/2022)

INSTRUCTIONS: To allege a violation of the One-Call Excavation Notice System (N.D.C.C. Chapter 49-23), complete this form in its entirety.

SECTION I – COMPLAINANT (Individual/entity completing form)

Company/Entity Name (if applicable) N/A			
Contact Person Brady Carpenter	Email Address bradycarpenter413@gmail.com	Telephone Number 701-509-3350	
Mailing Address 7 Park Way	City Minot	State ND	Zip Code 58701
Complainant is willing and able to testify on the complaint if matter proceeds to a formal hearing.		☒ YES	☐ NO

SECTION II – RESPONDENT (Individual/entity who allegedly violated the One-Call law)

Company/Entity Name (if applicable) North Prairie Regional Water District			
Contact Person Joddy Meidinger	Email Address billing@nprwd.com	Telephone Number 701-833-0492	
Mailing Address 3811 Burdick Expressway	City Minot	State ND	Zip Code 58701

SECTION III – ALLEGED VIOLATION

OPERATOR – A person or entity who owns or operates an underground facility (i.e.: natural gas, electric, sewer, etc.).	
☐ Operator failed to mark or clear underground facility within locate period.	☐ Operator failed to mark underground facility within 24 inches horizontally.
EXCAVATOR – A person or entity who conducts excavation (i.e.: homeowner, property owner, company, etc.).	
☐ Excavation started prior to underground facility locate.	☐ Excavator failed to provide locate notice prior to beginning excavation.
☐ Excavator failed to conduct the excavation in a careful and prudent manner.	☐ Excavator failed to renew locate request prior to expiration of the 21-day period.
OTHER – May be issue/concern with One-Call Center or other alleged violation that is not listed under operator or excavator.	
☒ Write Issue/Concern: Potential affected-operator notification failure under N.D.C.C. ch. 49-23	

SECTION IV – DESCRIPTION/DAMAGE

Date and Time of Event 09/21/2026 — tickets created	Location (Address, City, State / Nearest Intersecting Streets / Lat & Long) Ryder Reservoir, Ward Co.; Balfour Reservoir, McHenry Co.	One-Call Ticket Number 26130578 and 26130658
Underground Facility Affected ☐ Electric ☐ Gas ☐ Cable ☐ Communications ☒ Water ☒ Sewer/Storm Water ☐ Petroleum ☐ Other _____		
Material & Size of Underground Facility (Poly, Steel, Coated Pipe / Fiberoptic / 2 KW / 1.5 in, 2 in / etc.) N/A		Operator(s) Affected NPRWD
Estimated Value of Damage \$0.00	Injuries (List Number, If Any) 0 Fatalities 0 Injuries 0 Hospitalizations	Number of Customers Affected 0
Description of the alleged violation/concern. If more space is required, attach additional page(s). Ticket No. 26130658 identifies the proposed work as "REPAIR SEWER MAIN." Water and Sewer/Storm Water are both checked to distinguish the stated work from the NPRWD-owned waterlines at issue. No facility damage is alleged. See the attached complaint and Exhibits A and B.		

SECTION V – SIGNATURE OF COMPLAINANT

Signature /s/ Brady Carpenter	Printed Name Brady Carpenter	Date 09/22/2026
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Please email the completed form to ndpsc@nd.gov, fax to 701-328-2410, or mail to: Public Service Commission

ATTACHMENT TO NORTH DAKOTA PSC ONE-CALL COMPLAINT

ND One Call Ticket Nos. 26130578 and 26130658

Alleged Violation/Concern: Potential failure to maintain accurate operator notification information and transmit excavation notices to an affected operator - N.D.C.C. §§ 49-23-03(3) and 49-23-04(5)-(6)

This attachment concerns two routine tickets created by North Prairie Regional Water District on which NPRWD itself was not listed among the members notified, despite owning underground facilities within both locate polygons.

1. Ticket and Work Information

North Dakota One Call Ticket No. 26130578 was created on September 21, 2026, as a ROUTINE ticket. The ticket identifies North Prairie Regional Water District (NPRWD) as the caller and states that the work is being performed for NPRWD. It describes the work as “REPAIR DRAIN LINE” at an eight-foot depth in Anna Township, Ward County. The marking instructions identify a 50-foot radius around a fiberglass rod topped with a blue flag.

North Dakota One Call Ticket No. 26130658 was also created on September 21, 2026, as a ROUTINE ticket. It identifies NPRWD as the caller and states that the work is being performed for NPRWD. The ticket identifies a four-foot excavation depth for work as “REPAIR SEWER MAIN” in Odin Township, McHenry County. The marking instructions identify a 100-foot radius around a blue stake with blue flags.

2. Members Identified as Notified

Ticket No. 26130578 identifies Verendrye Electric Cooperative as the only member notified. NPRWD is not listed in the Members Notified section.

Ticket No. 26130658 identifies North Dakota Telephone Company and Verendrye Electric Cooperative as the members notified. NPRWD is not listed in the Members Notified section.

The facilities within both locate polygons are owned by NPRWD. Ticket No. 26130578 covers the Ryder reservoir, and Ticket No. 26130658 covers the Balfour reservoir. Both reservoirs are used to pump water through a series of underground waterlines. NPRWD therefore owns facilities within the areas described by the tickets, yet NPRWD is not identified as a notified member on either ticket. I am familiar with these locations and facilities through prior work involving NPRWD operations, utility mapping, and underground-facility locating.

3. Applicable Operator and Notification-Center Requirements

N.D.C.C. § 49-23-01(15) defines an operator to include a person that owns or operates an underground facility. Section 49-23-01(18) defines an underground facility to include an underground line, system, and its appurtenances used to store, convey, transmit, or distribute water. NPRWD's underground waterlines serving the Ryder and Balfour reservoirs therefore fall within the facilities addressed by Chapter 49-23.

N.D.C.C. § 49-23-03(3)(a) requires an operator to submit information required by the notification center to allow the center to notify the operator of excavation activity. Section 49-23-03(3)(b) requires the operator to update that information on a timely basis, and § 49-23-03(3)(e) requires the operator to receive and respond to excavation notices, including emergency notices.

N.D.C.C. § 49-23-04(5)(b) requires the notification center to transmit the information contained in an excavation notice to every operator that has an underground facility in the area of the proposed excavation. Section 49-23-04(5)(c) requires the notification center to inform the person giving notice of the participating operators to whom notice will be given.

N.D.C.C. § 49-23-04(5)(a) requires the notification center to retain a record of each excavation notice for at least six years.

Under N.D.C.C. § 49-23-04(6)(a), an operator with underground facilities within the location-request area must locate and mark, or otherwise provide, the approximate horizontal location of those facilities within the applicable period or as agreed by the parties. Section 49-23-04(6)(n) requires a positive response after the operator has completed marking or has determined that it has no facilities in the ticket area.

N.D.C.C. § 49-23-03(2) provides a fee-related exception when an operator is installing its own facilities. I did not identify language creating a corresponding exception from operator notification, locating, or positive response merely because the operator is also the caller or excavator.

I also did not identify any provision in N.D.C.C. ch. 49-23 authorizing a ticket holder to select or exclude particular participating operators whose underground facilities are located within the proposed excavation area. Sections 49-23-04(5)(b) and (c) instead describe a notification determination made through the One Call process based on the excavation area and the operators with underground facilities in that area.

4. Comparison With Prior NPRWD Tickets

The omission does not appear to be explained merely by NPRWD being the caller. On prior NPRWD-created tickets, including Ticket Nos. 26108244 and 26118764, NPRWD appeared among the members notified and submitted a positive response. Those records

demonstrate that the system can identify NPRWD as both the caller and an affected operator on the same ticket.

The different result on Ticket Nos. 26130578 and 26130658 raises a question whether the Ryder and Balfour reservoir properties, including the underground waterlines serving them, fall outside NPRWD's registered operator-notification area even though NPRWD owns the facilities within the locate polygons. Other possible explanations include incorrect ticket polygons, incomplete or outdated mapping or member-code information supplied by NPRWD, notification-center processing or configuration, or another cause. I do not have access to the records needed to determine which explanation is correct.

The same omission occurred on two separate tickets covering two distinct NPRWD-owned reservoir sites in different townships and counties. The repeated result makes it important to determine whether the omissions reflect a broader gap in NPRWD's registered notification-area information rather than an isolated ticket-specific error.

5. Basis for Alleged Violation or Concern

The ticket records establish three material facts: NPRWD owns facilities within both locate polygons; NPRWD was not included among the members notified on either ticket; and prior NPRWD-created tickets show that NPRWD can be identified as both the caller and an affected operator on the same ticket. Taken together, these facts support Commission review of whether the operator information required by N.D.C.C. § 49-23-03(3) was complete and current and whether the transmission requirements of § 49-23-04(5) operated correctly for these locations.

The fact that NPRWD itself created these tickets does not eliminate the concern. Nothing in Chapter 49-23 authorizes a ticket holder to exclude an operator that has underground facilities within the proposed excavation area. The statutory system instead depends on the location of the proposed excavation and the presence of underground facilities within that area. If NPRWD's registered notification area does not encompass NPRWD-owned water infrastructure, the same omission could occur when an unrelated excavator submits a routine or emergency ticket at either site.

This complaint does not assume whether responsibility lies with NPRWD, the ticket information or polygons, the notification center, or another technical or administrative cause. The relevant mapping, configuration, transmission, and audit records are not publicly available and should allow the Commission to identify the responsible cause.

6. Damage Prevention Significance

A third-party excavator could receive responses from every operator shown on a ticket and proceed after the applicable locate period without knowing that NPRWD was never notified. NPRWD would then have no opportunity through the One Call process to mark, clear, or otherwise provide the approximate horizontal location of its waterlines. A ticket that appears complete to the excavator could therefore omit the operator whose water facilities are actually present within the work area.

The operators identified on these tickets illustrate the emergency risk. If Verendrye Electric Cooperative, North Dakota Telephone Company, or another third-party facility operator experienced a failure requiring emergency excavation near either reservoir, its crew could submit an emergency notice and receive a ticket that identifies other affected operators but does not identify NPRWD. The operator and its excavation crew could have no notice through the One Call process that NPRWD-owned waterlines are present within the emergency work area. Because emergency excavation may proceed on an accelerated basis, an inaccurate or incomplete notification area creates an increased risk that an NPRWD waterline will not be located before excavation begins.

No underground-facility damage is alleged in connection with these two NPRWD-created tickets. The concern is preventive: the records may reveal a notification gap capable of affecting future routine or emergency excavation by unrelated third parties.

7. Requested Commission Review

I respectfully request that the Public Service Commission investigate the member-notification determinations associated with Ticket Nos. 26130578 and 26130658. In particular, I request that the Commission review the notification center's retained electronic records, audit history, ticket polygon data, member-notification determinations, and any subsequent modification or replacement associated with the tickets.

Because N.D.C.C. § 49-23-04(5)(a) requires retention of excavation-notice records for at least six years, the ticket and transmission records for these notices should remain available for Commission review. I request preservation and review of those records and any related mapping, configuration, and audit records that identify how the notified-member determinations were made.

The decisive practical question is whether NPRWD would have received notice if an unrelated excavator had submitted the same routine or emergency location requests using the same polygons on September 21, 2026. I specifically request that the Commission make that determination.

I request that the Commission obtain the version of NPRWD's operator-notification-area mapping and member-code configuration that was in effect when both tickets were

created on September 21, 2026. I further request review of how the Ryder reservoir, Balfour reservoir, and the underground waterlines serving them were represented in those records, including the effective dates and audit history of any additions, deletions, boundary changes, or member-code changes affecting either location.

I also request that the Commission compare each ticket polygon with those contemporaneous records; determine why NPRWD was omitted from both notified-member lists; confirm whether any ticket-entry function or procedure allowed the ticket holder to suppress or exclude NPRWD and, if so, identify the legal authority for that function or procedure; and identify whether the cause was NPRWD's mapping or updates, the ticket polygons or location information, notification-center processing or configuration, or another cause.

If a notification-area, mapping, member-code, or system problem is identified, I request appropriate corrective action and verification that NPRWD's other underground facilities are accurately represented so that future excavation notices overlapping NPRWD facilities are transmitted to NPRWD. I also request preservation of the original ticket, mapping, configuration, and audit records until this matter is resolved.

8. Evidence Preserved / Exhibits and References

Exhibit A - North Dakota One Call Ticket No. 26130578 Search and Status record, preserved September 22, 2026.

Exhibit B - North Dakota One Call Ticket No. 26130658 Search and Status record, preserved September 22, 2026.

Reference: North Dakota One Call Ticket Nos. 26108244 and 26118764, prior NPRWD-created tickets reflecting NPRWD among the notified operators and a positive response.

Reference: N.D.C.C. §§ 49-23-01(15), (18), 49-23-03(2)-(3), and 49-23-04(5)-(6), One-Call Excavation Notice System.

The underlying One Call records and comparison records have been preserved and are available upon request. I respectfully request that the Commission rely on the notification center's retained records and the respondent's mapping and facility documentation to determine the cause and significance of the omissions.

Respectfully submitted,

Brady Carpenter

September 22, 2026

North Dakota One Call

Ticket No: 26130578
Original Call Date: 09/21/26 02:06 pm
Work to Begin Date: 09/24/26 12:01 am
Expiration Date: 10/15/26 12:01 am

LORQ ROUTINE
Op: webusr6
Op: webusr6

CALLER INFORMATION

Company Name: NORTH PRAIRIE REGIONAL WATER
Contact Name: JODDY MEIDINGER
Alt Contact: JODDY
Caller Address: 3811 BURDICK EXPRESSWAY MINOT, ND 58701
Email Address: billing@nprwd.com

Phone: 701-833-0492
Alt. Phone: 701-833-0490

DIG SITE INFORMATION

Type of Work: REPAIR DRAIN LINE
Work Being Done For: NORTH PRAIRIE REGIONAL WATER D
Depth: 8FT
Tunneling/Boring: N

Explosives: N
White Lining/Site Identification: PROJECT STAKING

DIG SITE LOCATION

County: WARD
City Limits: N
Address: 27500
Street: 247TH AVE SW
Intersecting Street: 254TH ST SW
Location of Work: MARKING INSTRUCTIONS: MARK A 50 FT RADIUS AROUND THE STAKE - FIBERGLASS ROD TOPPED WITH A BLUE FLAG.
Remarks: ADDITIONAL TRSQ: T-152N R-86W S-17SE
Caller Twp: 152N
Map Twp: 152N
Map Coord NW Lat: 47.9790639
SE Lat: 47.9787901

Place: ANNA TWP

Rng: 86W
Rng: 86W

Sect-Qtr: 17-SW
Sect-Qtr: 17-SW-SE

Lon: -101.7118066
Lon: -101.7113976

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Status
VEREND01	VERENDRYE ELECTRIC COOPERATIVE	801-364-1063	Not yet responded

Legend:  Locate Polygon

Lat/Lon



North Dakota One Call

Ticket No: 26130658
Original Call Date: 09/21/26 02:51 pm
Work to Begin Date: 09/24/26 12:01 am
Expiration Date: 10/15/26 12:01 am

LORQ ROUTINE
Op: webusr6
Op: webusr6

CALLER INFORMATION

Company Name: NORTH PRAIRIE REGIONAL WATER
Contact Name: JODDY MEIDINGER
Alt Contact: JODDY
Caller Address: 3811 BURDICK EXPRESSWAY MINOT, ND 58701
Email Address: billing@nprwd.com

Phone: 701-833-0492
Alt. Phone: 701-833-0490

DIG SITE INFORMATION

Type of Work: REPAIR SEWER MAIN
Work Being Done For: NPRWD
Depth: 4FT
Tunneling/Boring: N

Explosives: N
White Lining/Site Identification: MAP

DIG SITE LOCATION

County: MCHENRY
City Limits: N
Address:
Street: 39TH ST N
Intersecting Street: 1ST AVE N
Location of Work: MARKING INSTRUCTIONS: MARK A 100 FT RADIUS AROUND THE STAKE - BLUE STAKE WITH BLUE FLAGS.

Place: ODIN TWP

GOOGLE DRIVING DIRECTIONS: FROM THE INTERSECTION OF 39TH ST N AND 1ST AVE N, HEAD EAST FOR 9 FT. CONTINUE ONTO 39TH ST N FOR 0.475 MI HEAD N FOR 169 FT TO THE STAKE.

Remarks: ADDITIONAL TRSQ: T-152N R-78W S-13SE
Caller Twp: 152N **Rng:** 78W **Sect-Qtr:** 13-SW
Map Twp: 152N **Rng:** 78W **Sect-Qtr:** 13-SW-SE
Map Coord NW Lat: 47.9788007 **Lon:** -100.5966891
SE Lat: 47.9782531 **Lon:** -100.5958711

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Status
NDTELE01	NORTH DAKOTA TELEPHONE CO	701-662-1100	Not yet responded
VEREND01	VERENDRYE ELECTRIC COOPERATIVE	801-364-1063	Not yet responded

Legend: Locate Polygon

Lat/Lon



Bauske, Shelly A.

From: Brady Carpenter <bradycarpenter413@gmail.com>
Sent: Tuesday, September 22, 2026 10:21 AM
To: Crockford, Konrad S.
Cc: -Info-Public Service Commission; Bauske, Shelly A.; Brady Carpenter
Subject: One Call Complaint - Ticket Nos. 26130578 and 26130658 - Operator Notification
Attachments: NDPSC_One_Call_Complaint_Attachment_Ticket_26130578_26130658.docx;
NDPSC_One_Call_Complaint_Ticket_26130578_26130658.pdf; Exhibit B - North Dakota
One Call Ticket No. 26130658 Search and Status record.pdf; Exhibit A - North Dakota
One Call Ticket No. 26130578 Search and Status record.pdf

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Good Morning Mr. Crockford,

Attached for filing is my North Dakota One Call complaint concerning Ticket Nos. 26130578 and 26130658. The complaint concerns North Prairie Regional Water District not being listed among the operators notified on either ticket, despite NPRWD-owned underground water facilities being located within both locate polygons.

The submission includes the completed One Call Complaint form, the supporting attachment, and Exhibits A and B containing the Search and Status records for the two tickets.

As explained in the attachment, the repeated omission at two separate NPRWD reservoir sites raises a question concerning NPRWD's registered notification area or another mapping, configuration, or processing issue. The concern is that NPRWD may likewise not receive notice when third parties excavate or perform emergency work near these underground water facilities.

I respectfully request that the Commission review this matter and determine why NPRWD was not included among the notified operators on these tickets.

Please confirm receipt of the complaint and its attachments when convenient.

Thank you,

Brady Carpenter

Phone (Cell): [701-509-3350](tel:701-509-3350)