

STATE OF NORTH DAKOTA
PUBLIC SERVICE COMMISSION

Public Service Commission
Investigation Into Home Protection Plans
Investigation

Case No. PU-25-148

NOTICE OF PUBLIC HEARING

A Public Hearing on the application in Case No. PU-25-148 is scheduled for **March 31, 2026, at 9:00 a.m. Central Time in the Commission Hearing Room, 12th floor, State Capitol, Bismarck, North Dakota.** The public is also encouraged to view the hearing electronically via <https://www.psc.nd.gov/meetings-news/livestream> or listen telephonically by dialing 1-888-585-9008 with room code 671-872-185.

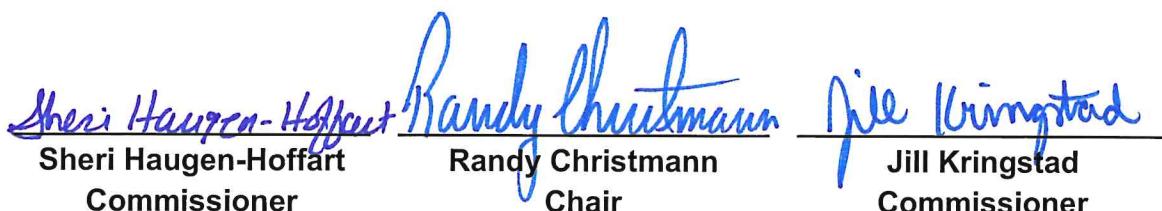
On July 31, 2024, the Commission received an informal complaint pertaining to the HomeServe USA warranty program and its partnership with a local utility. The complaint asserted that the relationship between the two is intertwined with the utilization of the utility's name causing the perception that the utility is directly involved in the warranty solicitation that HomeServe is independently pursuing.

On July 2, 2025, the Commission ordered North Dakota Electric Public Utilities to file initial comments addressing their business arrangement by September 2, 2025.

The issue to be considered in this proceeding is whether the methods and practices of the public utilities in association with HomeServe are appropriate.

For more information contact the Public Service Commission, State Capitol, Bismarck, North Dakota 58505, 701-328-2400; or Relay North Dakota, 1-800-366-6888 TTY. If you require any auxiliary aids or services, such as readers, signers, or Braille materials, please notify the Commission at least 24 hours in advance.

Issued: January 26, 2026
PUBLIC SERVICE COMMISSION


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